

Our Response to Covid-19 (Coronavirus)

At Keller Real Estate Group, the health and well-being of our residents and staff is a priority. In response to Covid-19 (Coronavirus), please note the adjustments to services until further notice:

Our office is open normal business hours, Monday through Friday, 8 AM—5 PM with the following conditions.

- To minimize face to face interaction, we are asking that payments be made using one of the methods listed below:
 1. Via online at KellerApartments.com by clicking the “Make a Payment” button,
 2. Depositing a check / money order in the rent drop box provided at your property or at 448 W. Washington Avenue located at the side door of the alley beside the Keller Building, or
 3. If your property does not have a drop box, please mail a check / money-order to:

Keller Real Estate Group
448 W. Washington Avenue
Madison, WI 53703
- 4. If you are currently enrolled in our automatic ACH program, please disregard options 1-3.
- If you need to speak with a Property Manager in person, please email info@KellerRealEstateGroup.com to request an appointment. We are taking precautions within the office by wearing facial coverings and sanitizing the front desk area and items that may potentially be used by the public.
- We are conducting “in person” showings. Per the statewide mask mandate, we ask that you wear a mask during these tours and practice social distancing.
- To complete a work order, please call our office at 608-227-6543 or submit a ticket online at KellerApartments.com. For the safety of the residents and staff, we are only responding to EMERGENCY MAINTENANCE issues at this time. Examples of EMERGENCY MAINTENANCE are as follows:
 1. Water leaks
 2. Lock outs (after business hours a charge of \$85 will be incurred.)
 3. Fire
 4. Toilet clog (if only one bathroom).
 5. No heat.

We will monitor this evolving situation and inform you of any adjustments.

For information on the virus, please visit the Center for Disease Control at www.cdc.gov or the State of Wisconsin Department of Health and Human Services at www.dhs.wisconsin.gov.

Please be safe. We will get through this together.